

Standard Product Limited Warranty

Doran Scales, Inc. (the "Company") warrants that all products manufactured or sold by the Company for industrial use ("Products") shall be free from defects in material and workmanship for a period of two (2) years from the date of original shipment from the Company (the "Warranty Period"). Any Product found to be defective within the Warranty Period may be returned to the Company, freight prepaid, with prior return authorization and proof of purchase showing date of original sale. If the Product is defective in workmanship or material, the Company will, at its option, repair or replace such Product with an equivalent Product. This Standard Product Limited Warranty (the "Warranty") is subject to the following conditions:

- i. Buyer must promptly notify the Company, in writing, of the nature of the claimed defect. Buyer must obtain a written return authorization prior to shipping any Product to the Company. Any Product returned to the Company without a written return authorization shall be sent back to Buyer at Buyer's expense.
- ii. Within the first ninety (90) days of the Warranty Period, the Warranty will cover up to two (2) hours of travel time, up to one (1) hour of labor, and the parts to perform work covered by the Warranty at Buyer's facility, provided that the work is performed by the authorized distributor from whom the Product was purchased. If any other authorized distributor performs the work, only the cost of parts will be covered. If the product is shipped to the Company, the cost of parts and labor will be covered. Doran will not cover labor and travel time higher than our standard authorized distributor warranty rates.
- iii. After the first ninety (90) days of the Warranty Period, this Warranty covers the cost of parts only. Buyer may have the Warranty work done as follows:
 - By shipping the Product to the Company together with the written return authorization issued by the Company and proof of purchase showing date of original sale; or
 - By arranging with an authorized distributor to have the work done.
- iv. This Warranty does not cover work done or parts installed by any person or entity other than the Company or an authorized distributor.
- v. The Buyer is responsible for shipping the Product to the Company, freight pre-paid. If the Company determines that this Warranty applies and performs warranty work or replaces the Product, then Company shall be responsible for shipping the Product back to the Buyer, freight pre-paid. Any shipment costs other than standard ground or dock to dock delivery within the contiguous United States and Canada will be Buyer's responsibility.
- vi. Company is not responsible for any defects caused by any factor beyond Company's control including, by way of example, but not limited to, accident, misuse, power surge, lightning strike, negligent handling, improper installation, improper repair, improper testing, vandalism or sabotage. The determination of the cause of a defect or damage to a Product shall be made solely by the Company.
- vii. Any Product that has been modified or altered by any person or entity other than the Company or repaired by any person or entity other than Company or an authorized distributor shall not be covered by this Warranty.
- viii. This Warranty does not apply to Company's line of products for medical use.
- ix. Batteries are covered by this Warranty only for the first ninety (90) days of the Warranty Period. Any component of a Product that was manufactured by another party and is covered by a separate warranty is not covered by this Warranty.
- x. Company shall have a reasonable amount of time to repair or replace any Product covered by this Warranty.
- xi. Any defects or damage directly or indirectly caused by or resulting from the use of unauthorized replacement parts or components in the Product are not covered by this Warranty.
- xii. The decision as to whether a Product covered by the Warranty shall be repaired or replaced shall be made solely by the Company.

All warranty work by the Company or an authorized distributor shall be performed during normal business hours, on week days, excluding federal holidays.



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Company's liability under this Warranty is limited to the cost of repair or replacement of the Product covered by this Warranty. Company will not be liable for consequential or indirect damages, including but not limited to, loss of business or profits. Company will not be liable for damages to the Product, other equipment or personal property, or personal injury or death caused by or resulting from a defect covered by this Warranty or caused by or resulting from misuse, overload, accident, alteration, improper installation or unauthorized opening of the Product. Company will not be liable for any loss or consequential damages caused by or resulting from any errors or deficiencies in the functioning or performance of the Product. In no event will the Company's aggregate liability under this Warranty exceed the total price paid by the Buyer for any Product determined to be defective.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THIS WARRANTY CONSTITUTES THE COMPANY'S SOLE AND EXCLUSIVE WARRANTY. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED ARE HEREBY DISCLAIMED INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.